



WE CAN'T WAIT TO SEE YOU AND YOUR CHILD AT CAMP; HERE'S WHAT YOU NEED TO KNOW...

REGISTRATION & DROP OFF

- Drop off between 8.30-9.30am (on your first day allow at least 15 mins to register)
- If you've booked the Early Club you can drop off from 8am
- An Essential Information Form (EI form) will need to be completed for every child and handed in directly to the camp on their first morning. Without a completed form we cannot accept children onto camp. This form can be found under the 'Bookings' or 'My Children' section once logged into your account online, please complete, print and sign
- You'll need to pick up a Collection Card each morning and make a note of the daily password for collection each day

PICK UP & SECURITY



- Pick up between 4.30-5.30pm
- If you've booked our Late Club you can pick up until 6pm
- You'll need to provide the daily password and Collection Card at pick up
- If someone else is picking up who does not have the collection card, they'll need to provide photo ID and must be named on the child's EI form
- Our sites are only registered from 8am-6pm, therefore all children must be collected by 6pm

Where possible, please avoid dropping off or collecting your child within the 9.30am to 4.30pm period as children and staff will be taking part in activity sessions. If you do need to drop off or collect within these hours please call the camp to arrange this with the Camp Manager in advance.

WHAT TO BRING

- Completed Essential Information form (one per child to be handed into camp on their first day)
- A refillable drinks bottle
- A packed lunch and snacks for the morning and afternoon breaks
- If your camp has a pool: Swimming kit and towel everyday! (Swimming is guaranteed twice a week. At most camps we're able to offer this more often so we suggest bringing in their swimming kit every day.)
- Lots of our locations require children to wear a swimming hat, please pop one in with your child's swimming kit. Don't worry if you forget we will have some spares on site.
- Canterbury and Salisbury – please bring a second pair of shoes, ideally a pair of flip flops, for walking to and from the swimming pool area.
- If your camp doesn't have a pool we offer Aquaslide as an alternative at Easter and Aquaslide and the Water Park in the summer: Please bring their swimming kit, t-shirt and towel on days when the weather's mild.
- Children will need a t-shirt to take part in our inflatable waterpark activity
- Sun cream and sun hat. Please make sure children have applied sun cream in the morning before camp. Staff will remind children to re-apply cream throughout the day and help younger children with this if needed. In the absence of the child's own sun cream, staff have a small supply of Hypo allergenic SPF50 sun cream they will use, unless you request otherwise
- All children will need a long sleeved top, trousers and ankle socks for certain activities like archery, motorsports & inflatables
- We recommend children wear comfortable clothing and closed toe footwear (not their best items, as your child will be involved in activities such as arts and crafts and field sports)
- A change of clothes for little ones



WHAT NOT TO BRING

- Valuable clothes, mobile phones, computer games, ipods, money etc*
- It's easier if children do not wear jewellery to camp as there are certain activities where these items will need to be removed**.

*Mobile phones: Although we understand the need for older children who make their way to and from camp to have a mobile phone, they are not allowed to be used once on camp, during break times or for photographs. They must be kept in personal baggage at the risk of the owner at all times. Please ensure your child is aware of this.

** Please note: Unfortunately staff are unable to look after anything for children during sessions. We cannot accept any responsibility for loss or damage to personal items or clothing and these are not covered by Barracudas insurance or the Customer Protection Plan.

- It's a great shame but for health and hygiene reasons we can't allow any birthday cakes (or other food treats) to be brought onto camp to be shared with the groups.

LUNCHES

- A refillable drinks bottle (water is readily available throughout the day)
- A healthy and balanced packed lunch and snacks for morning and afternoon break
- Ice pack or frozen drink to keep food cool (please note fridges are not available)

We've put together some suggestions below for a healthy but tasty packed lunch. Please bear in mind that as children will be active and with us for longer they will need more in their lunches than for a typical school day.

TUMMY FILLERS

Sandwich
Bagel
Wholemeal pitta/wrap,
Pasta/rice/cous cous salad
Cooked meats
Cheese
Quorn
Hummus
Tuna
Egg
Salad
Pickles

FIVE A DAY

Apple
Satsuma
Banana
Pineapple
Carrot batons
Grapes
Cherry tomatoes

GROWING BONES

Yoghurt
Fromage frais
Milk
Cheese
Cheese spread

DRINKS

Water
Sugar free squash
Fruit juice

We have a 'no nuts' policy on camps so please avoid foods like peanut butter etc.



UNABLE TO ATTEND?

If for some reason your children are unable to attend please phone the camp directly before 9.30am. Please don't send your child to camp if they're ill as this can spread infection to other children and staff.

Our Customer Protection Plan protects your booking against cancellations made up to the last working day before your child's first day at camp in any week or illness. If you haven't taken out our CPP refunds, credit notes or extra days will not be given under any circumstances.

YOUR CHILD'S KEYWORKER

Each child will be assigned a Keyworker, also known as their Group Co-ordinator, during their time at camp. They will be responsible for your child's welfare at Barracudas. You'll be notified of who this is when you arrive at camp. You can speak to their Group Co-ordinator/Keyworker at any time, just contact the camp directly to arrange this.

SWIMMING POLICY

This is a question on the Essential Information form. For camps with pools, we use your answer to determine the support your child will need in the swimming pool.

If you say 'No' your child will be given buoyancy aids in line with their age, height and the depth of the pool and only be able to swim in the

shallow end.. If you say 'Yes' they will need to demonstrate their ability to the lifeguards by confidently swimming 2-3 widths of the pool. If they put their feet down or display a lack of water confidence, they will also be given buoyancy aids for their session in the shallow end.

To avoid any upset, please check the information about your child's swimming ability is up to date on the Essential Information form.

We will supply all buoyancy aids needed. Please note all children under 8 years old are only permitted to swim in the shallow end of the pool.

MEDICATION AT CAMP

If your child needs medication at camp, you must let the staff know and complete a medication form available at registration.

If your child suffers from Anaphylaxis or Epilepsy, please complete the form sent with your confirmation email and hand into camp on their first morning.



LOST PROPERTY

Please remember to clearly label all items as our camp staff can contact you if they're found at camp. We won't be able to contact you if items aren't labelled. Lost property items will be displayed in the registration area. Please check this area at drop off/pick up time.

If your child misplaces any personal items at camp please speak directly to the camp who can try to locate the item for you. On the last day of camp each season any unclaimed lost property will be taken to a local charity shop by our camp staff. We are not responsible for any items left at camp.

GROUPINGS

Your child will always be placed in a group with children of a similar age. How many groups we have depends on the number of children attending the camp and their ages in any given week. If your child is attending camp for more than one week you might find that they're placed in a different group each time. Please don't worry about this, your child will still be with children of a similar age. It does not mean your child has been moved up or down between the age groups.

FRIEND REQUESTS

If your child would like to be grouped with a particular friend we must be informed of this at the time of booking. Please ask the person responsible for the other child's booking to add your child as a friend request also. We can only guarantee one advance and reciprocated grouping request per child of the similar age (max 2 years difference). Requests made at a later date may not be accommodated due to maximum group sizes and staffing ratios.

THEME DAYS

Fancy dress theme days will take place every Friday, for more information please visit our theme days page on our website or speak to your camp to find out the theme for each week.

CAMP COMMUNICATION

There will be a whiteboard displayed in the registration area. If there is any reason that the camp need to speak with you at the end of the day about your child they will write their name on this board. Please check this at drop off and collection.

Please also check the camp boards/posters for additional information you may find useful, including camp competitions and charity details.

DAILY TIMETABLE

We confirm the timetable on the day of camp. This is because external factors such as the weather may affect what we are able to actually offer on the day. The daily timetable will be prominently displayed in the registration area for you to check each morning. You may like to take a photo of the timetable if you'd like to discuss this with your child at the end of the day.



WANT TO KNOW MORE?

We've tried to fit as much as possible into this guide, however for more details you can read our FAQs page on our website. Alternatively call us on 01480 467 567 or email fun@barracudas.co.uk

FIND US ON ...



VISIT www.barracudas.co.uk OR CALL 01480 467 567