

## Your assurance of quality

### Are your camps registered?

Yes, we're registered with Ofsted. They make sure we meet all National Childcare Regulations by approving our policies and procedures, interviewing staff and by inspecting the camps regularly. The inspection reports (and those of our competitors) are posted on [www.ofsted.gov.uk](http://www.ofsted.gov.uk).

In short Ofsted ensures your child receives the quality of care you expect and demand. It is your assurance of our high standards.

### Who are your staff?

They're the secret of our success! We choose them for their attitude, enthusiasm and dedication to caring for children. Some are teachers and some are training to be teachers. Some are coaches and some are lifeguards. They're all different but one thing they have in common is they're hand-picked to deliver FUN for your children in a professional and safe environment.

We have lots of returning staff, and lots of people from other activity camps. Overall we have far more applications than positions available. That means we're always really selective, and staff must complete a tough selection process and complete intensive training. Naturally they are cleared by the Criminal Records Bureau at Enhanced Level.

### What is the ratio of staff to children?

1:8 with children up to 7 years; 1:12 with children aged 8-10; and 1:14 with children aged 11 and over. We also have extra staff to cover break times and activities like swimming, so children are properly supervised at all times.

Your child will be in a group of around 25 children, which splits into smaller groups when they make their activity choices. Each main group has a Group Co-Ordinator who acts as your child's key worker – meaning there's always a familiar and friendly face close by.

### My child needs extra help, can they still come?

Yes. All children deserve a fab summer at Barracudas! We can change what we do to suit your child, within the normal ratios. If they need a bit more support, an adult friend can join them, or we'll help you try to get 1:1 support through your local funding process. We'll even hold the booking until you know the outcome of the application. If your child needs extra help call us for a chat. At Barracudas every child is important and everyone is treated equally and respected as an individual.